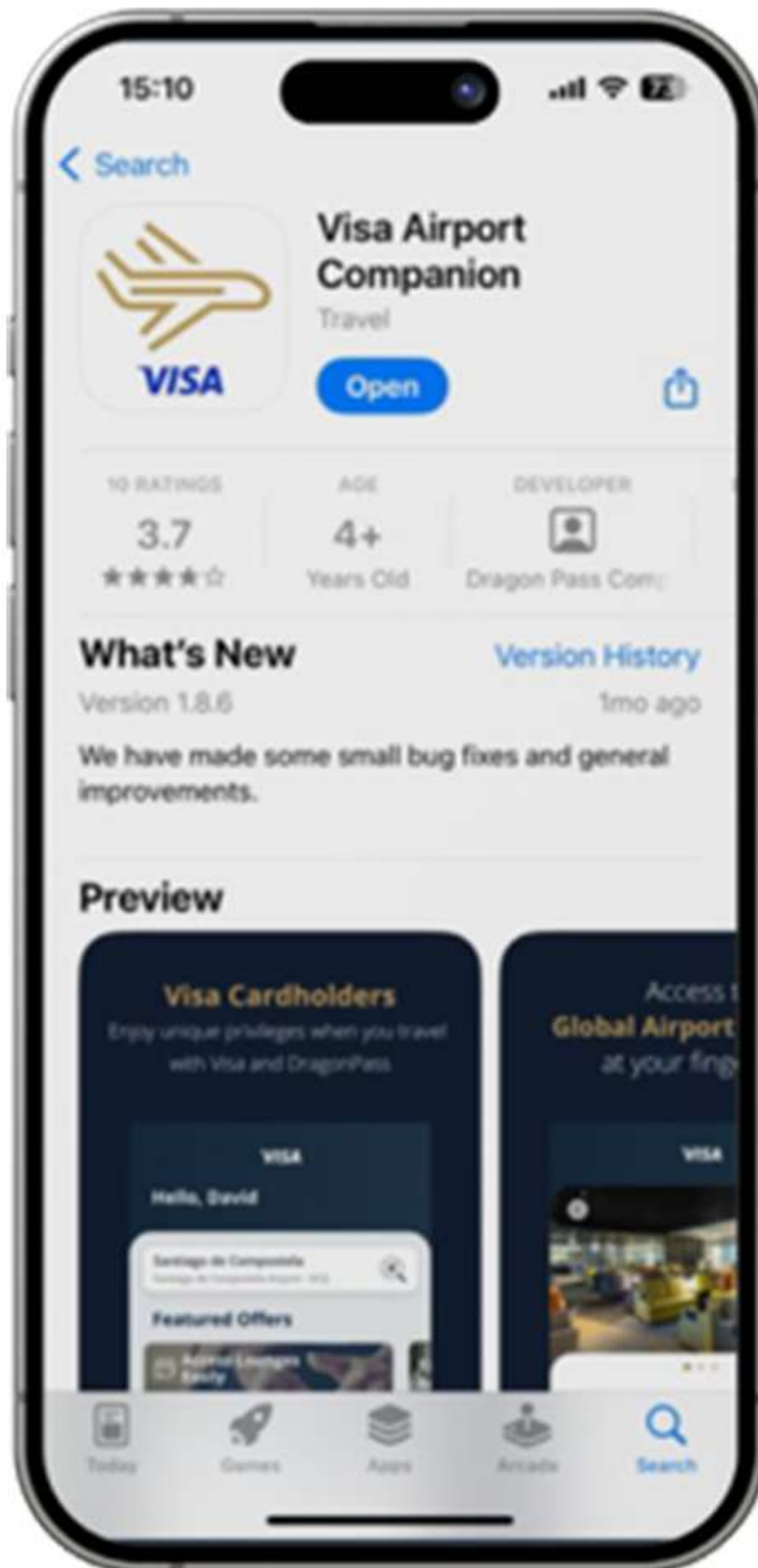




Step 1: Download the app.

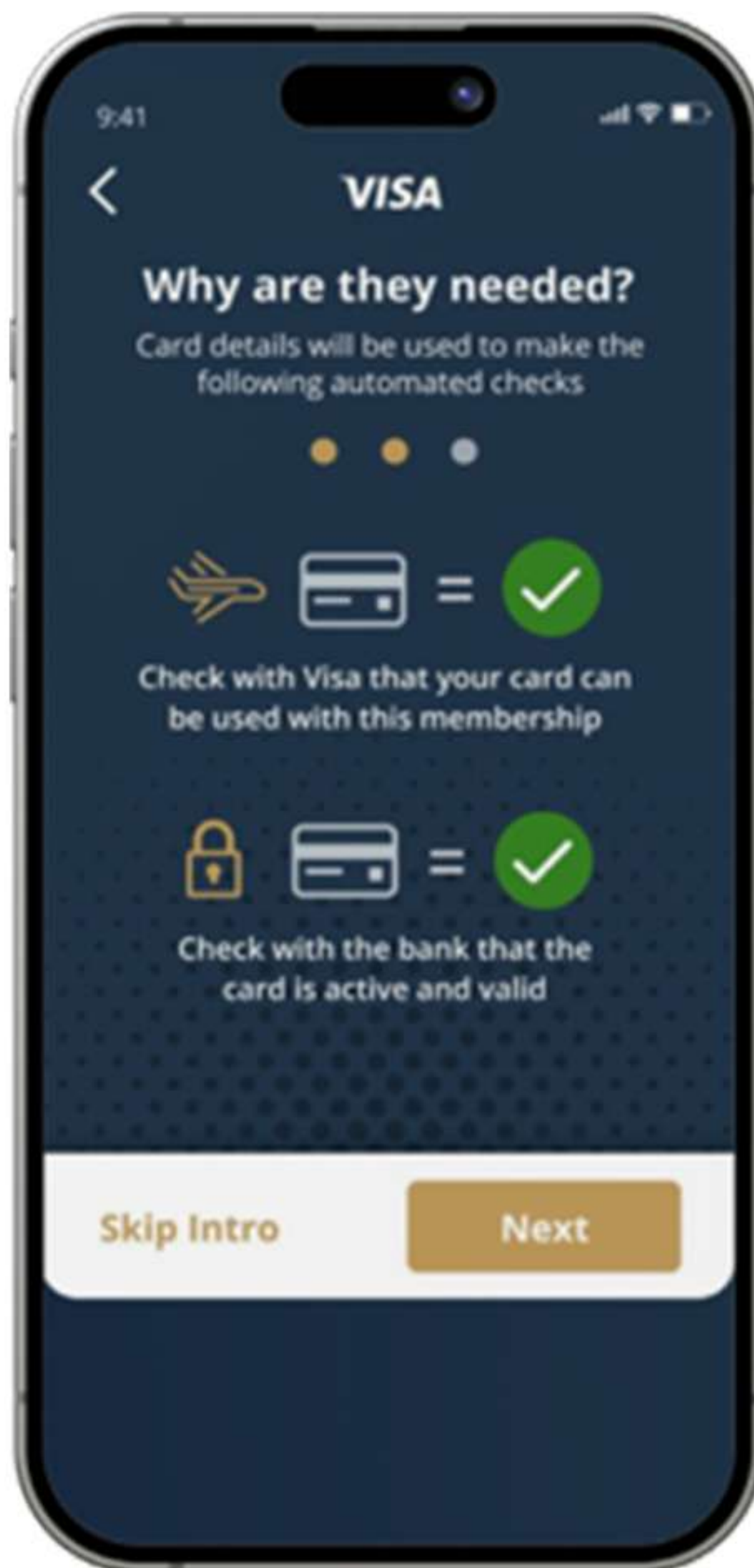
Download Visa Airport Companion from Google Play or the App Store.





Step 2: Sign up.

Click *Sign Up*, enter your Visa card details, and select the country where it was issued. Then, enter your personal information (it must match your passport) and agree to the terms.





Step 2: Sign up.

9:41 VISA 2 of 4

Your details

First name (as shown on passport)*
Henry

Last name (as shown on passport)*
Peterson

Mobile*
+65 (0) [10 dots]

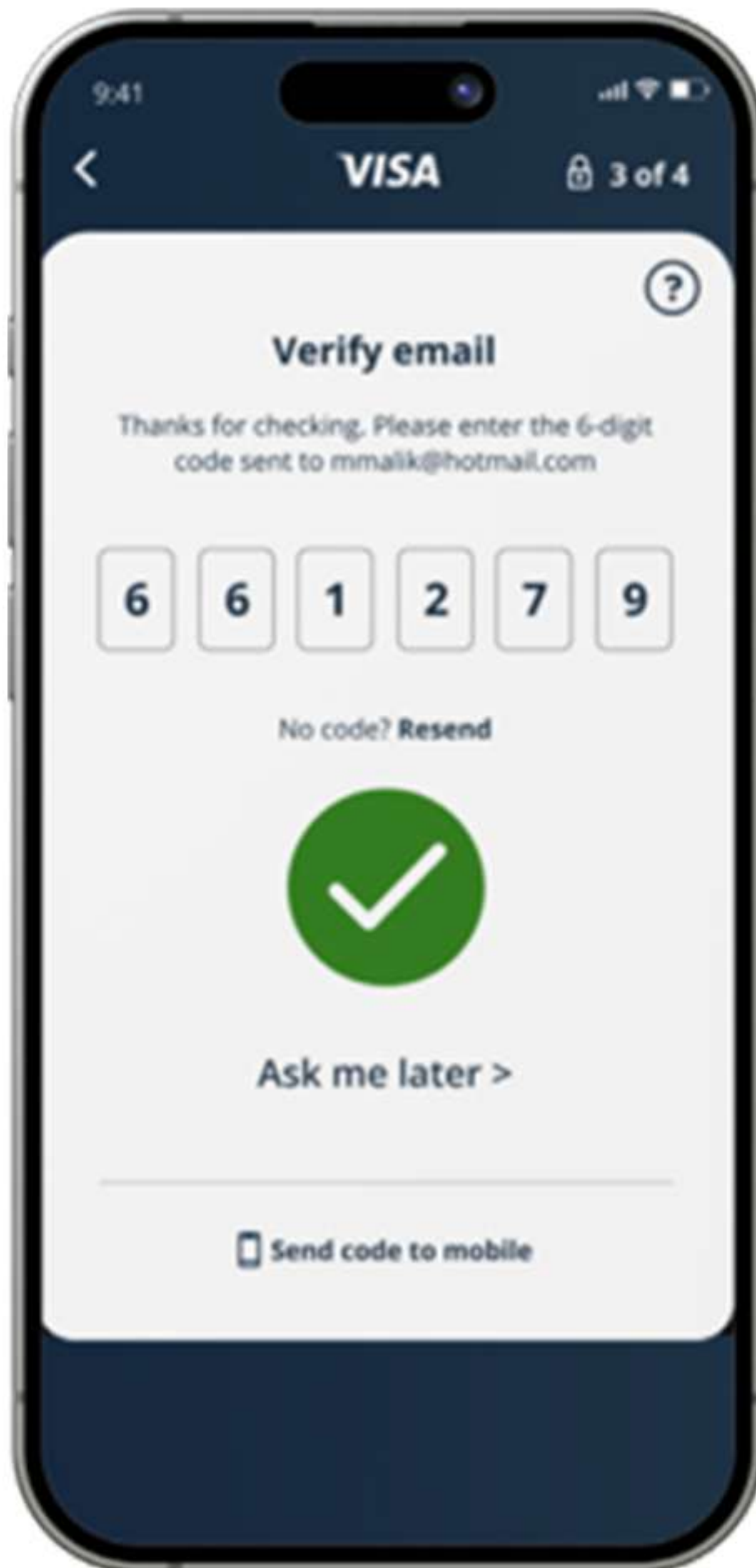
Email*
[15 dots]

- By entering in my information above and checking the box below, I authorise DragonPass to collect, use and share my personal data with Visa, my card issuing bank and relevant service providers in order to facilitate my participation in the Program.
- See **DragonPass Privacy Policy** and **Visa Privacy Notice** for more information on how your data is used. I also agree to the **Program Terms and Conditions**, which includes Dragonpass' **Terms of Service** and **Terms of Use**.

✓ I agree



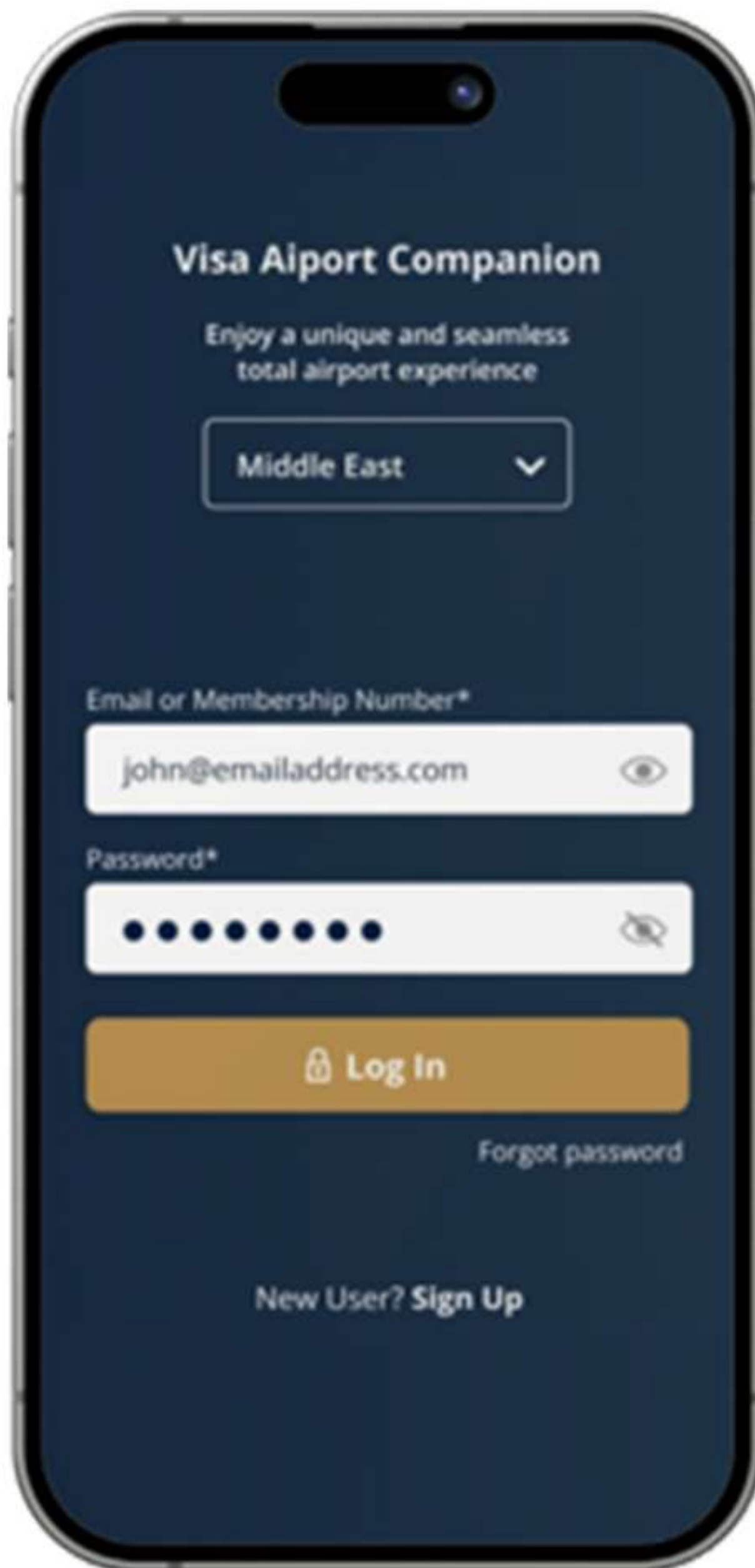
Step 2: Sign up.





Step 3: Log in.

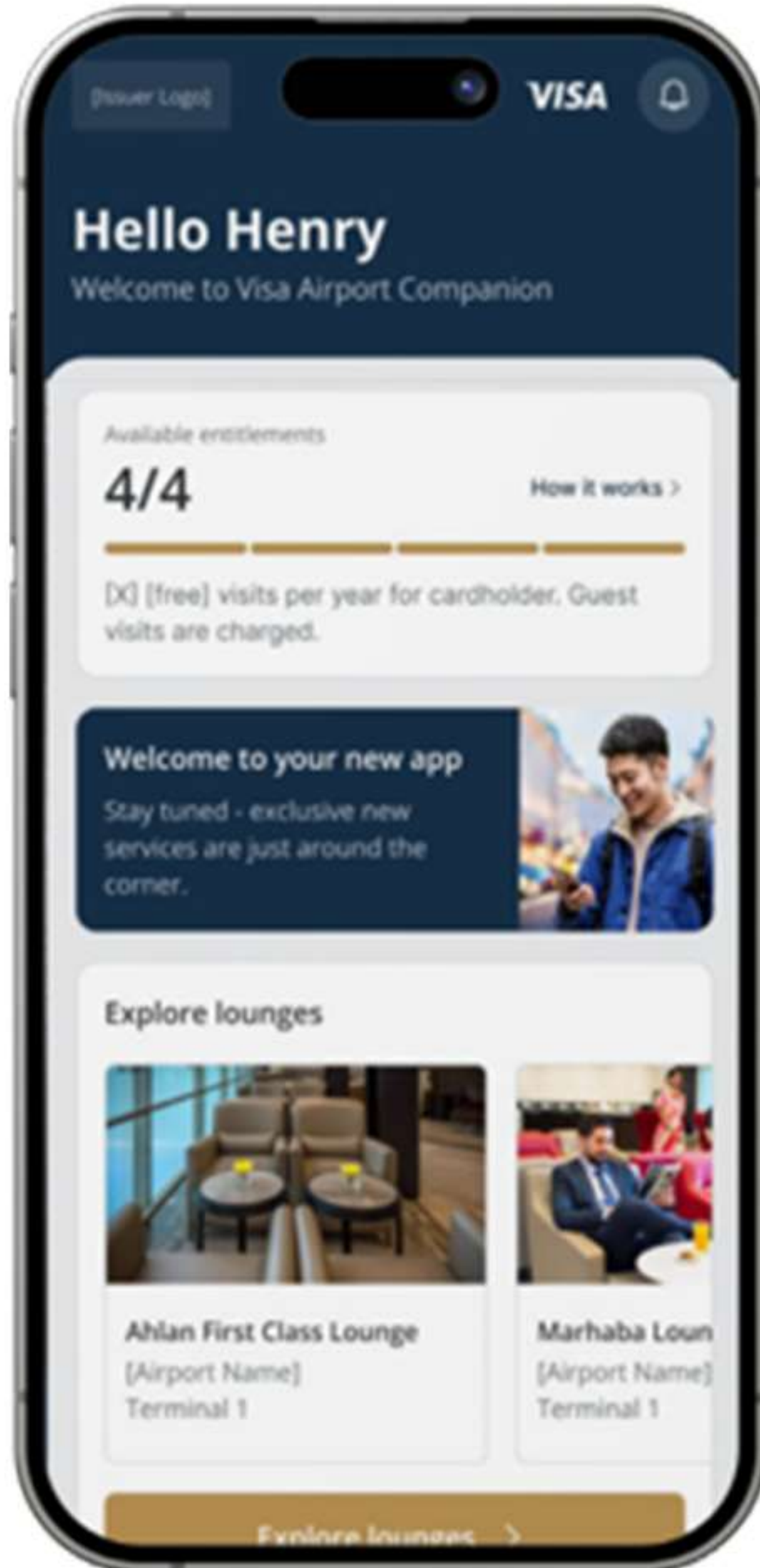
Use your email and password or biometric data to log in.





Step 4: Check the "Home" page.

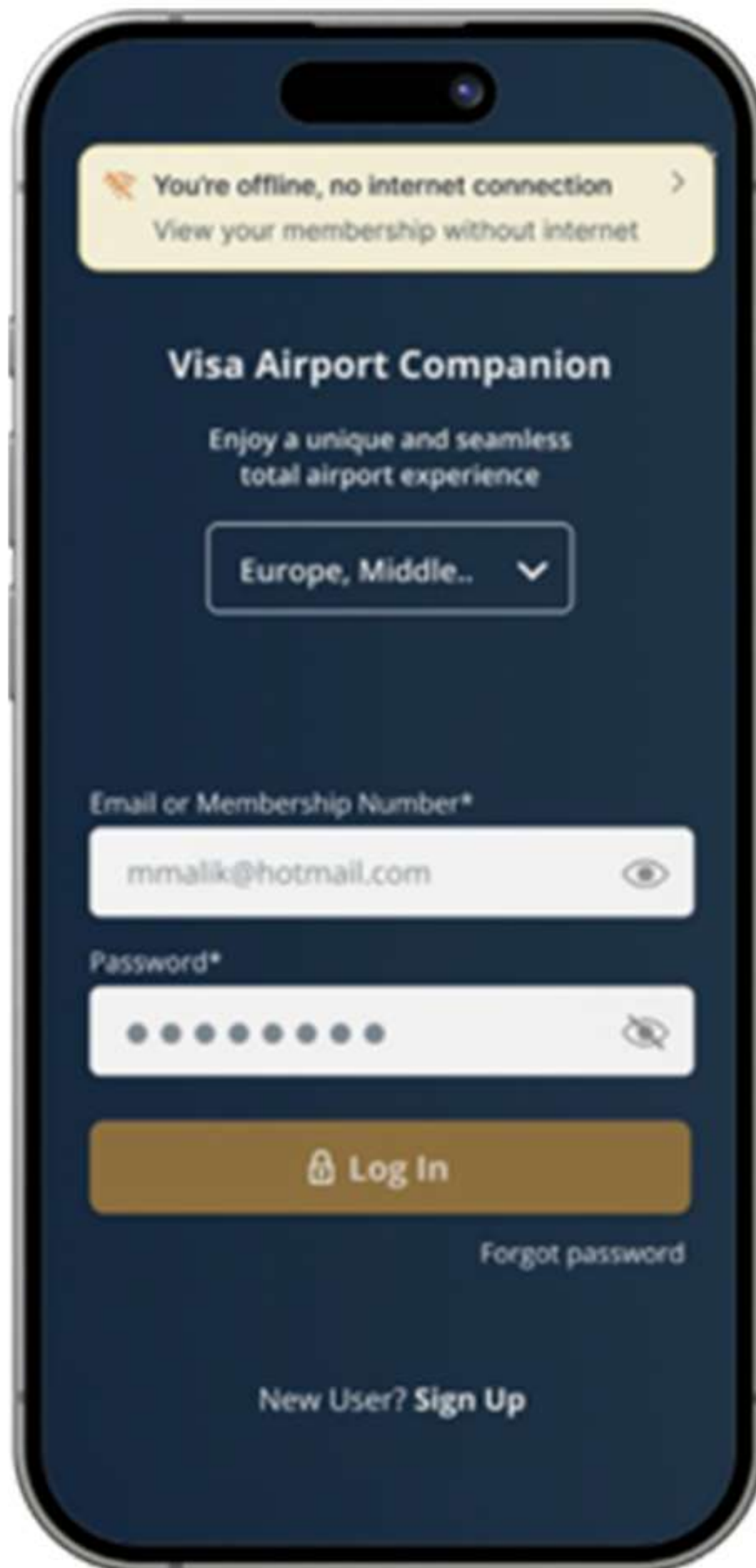
On your personalized home page, you can view notifications and find available airport lounge locations.





Step 5: Use offline access.

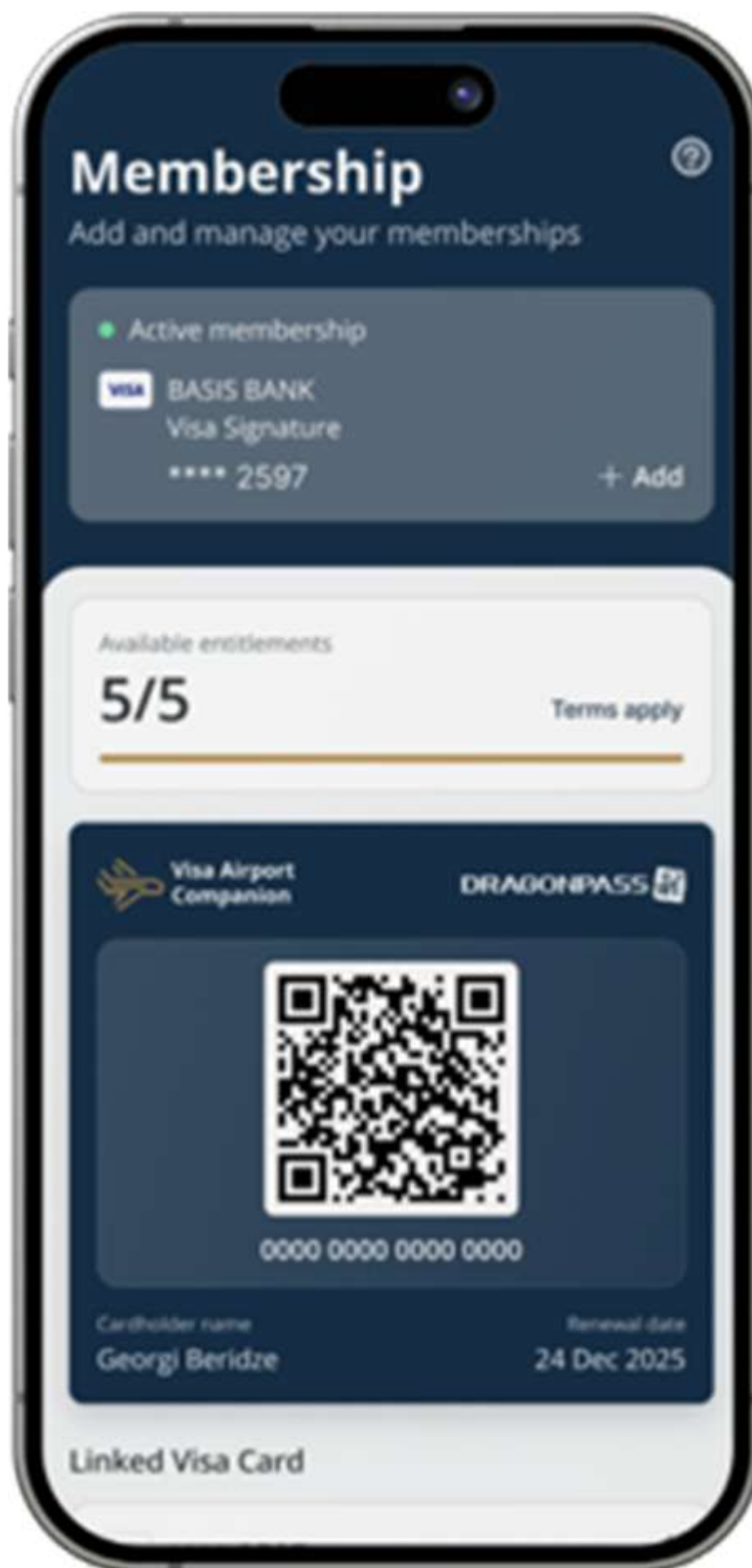
Enable offline access to use your membership for lounge entry without internet.





Step 6: Find a lounge.

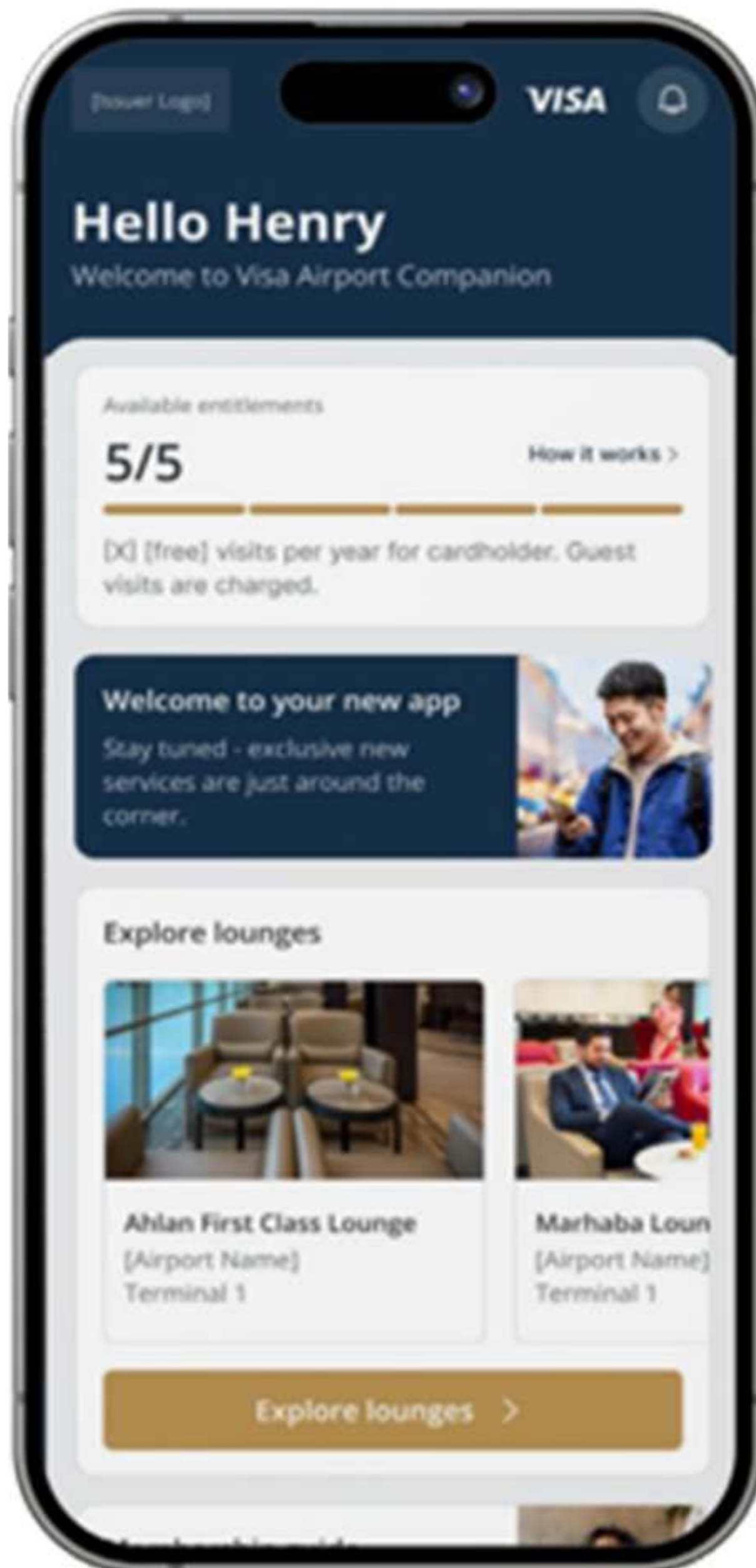
Go to the *Explore* tab, select your airport and lounge. You'll get a QR code for access. You can also enable location services to automatically find the nearest airport.





Step 7: Membership.

In the *Membership* tab, you can update your card details or add a new one for easy switching between accounts.

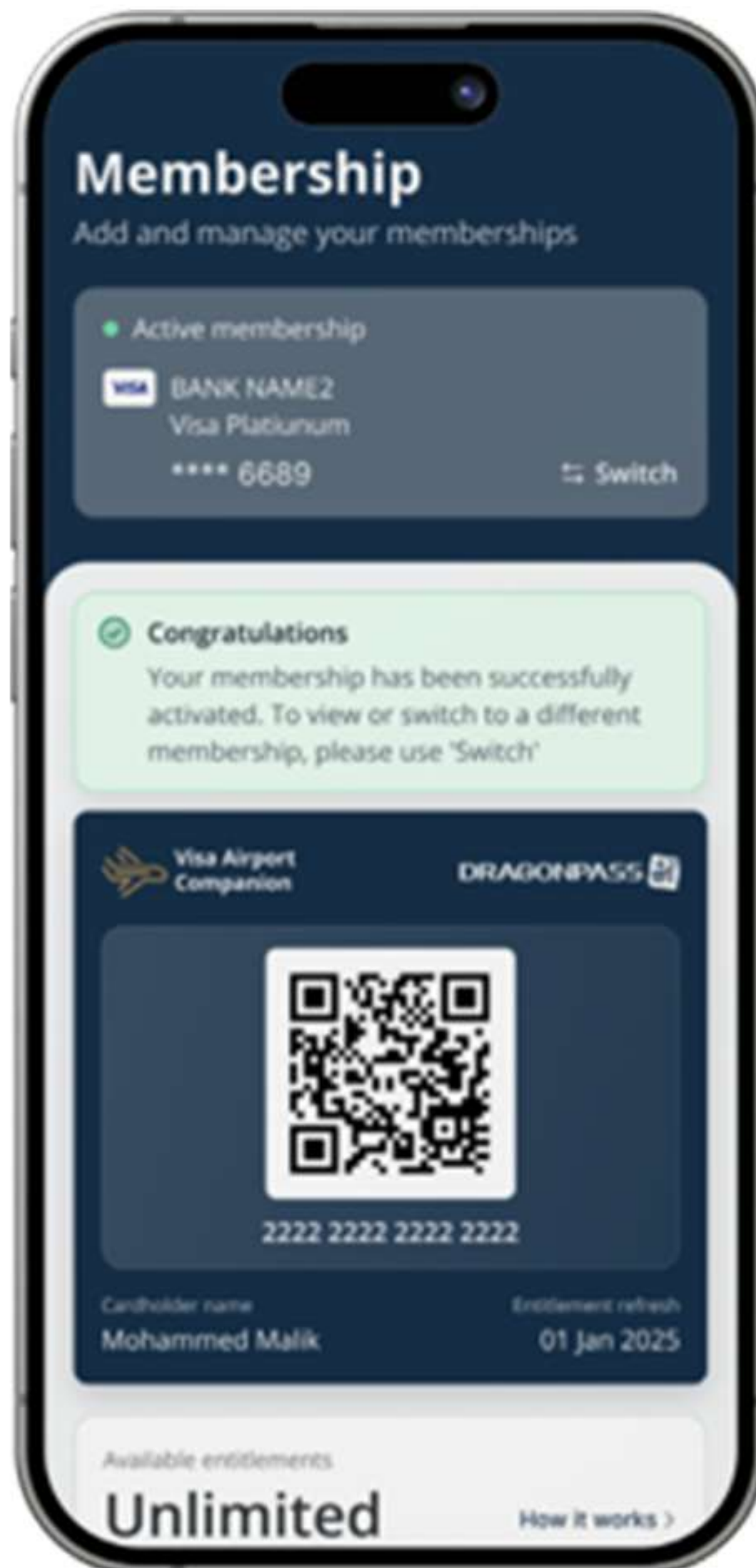




Step 8: Notifications.

There are 4 types of notifications:

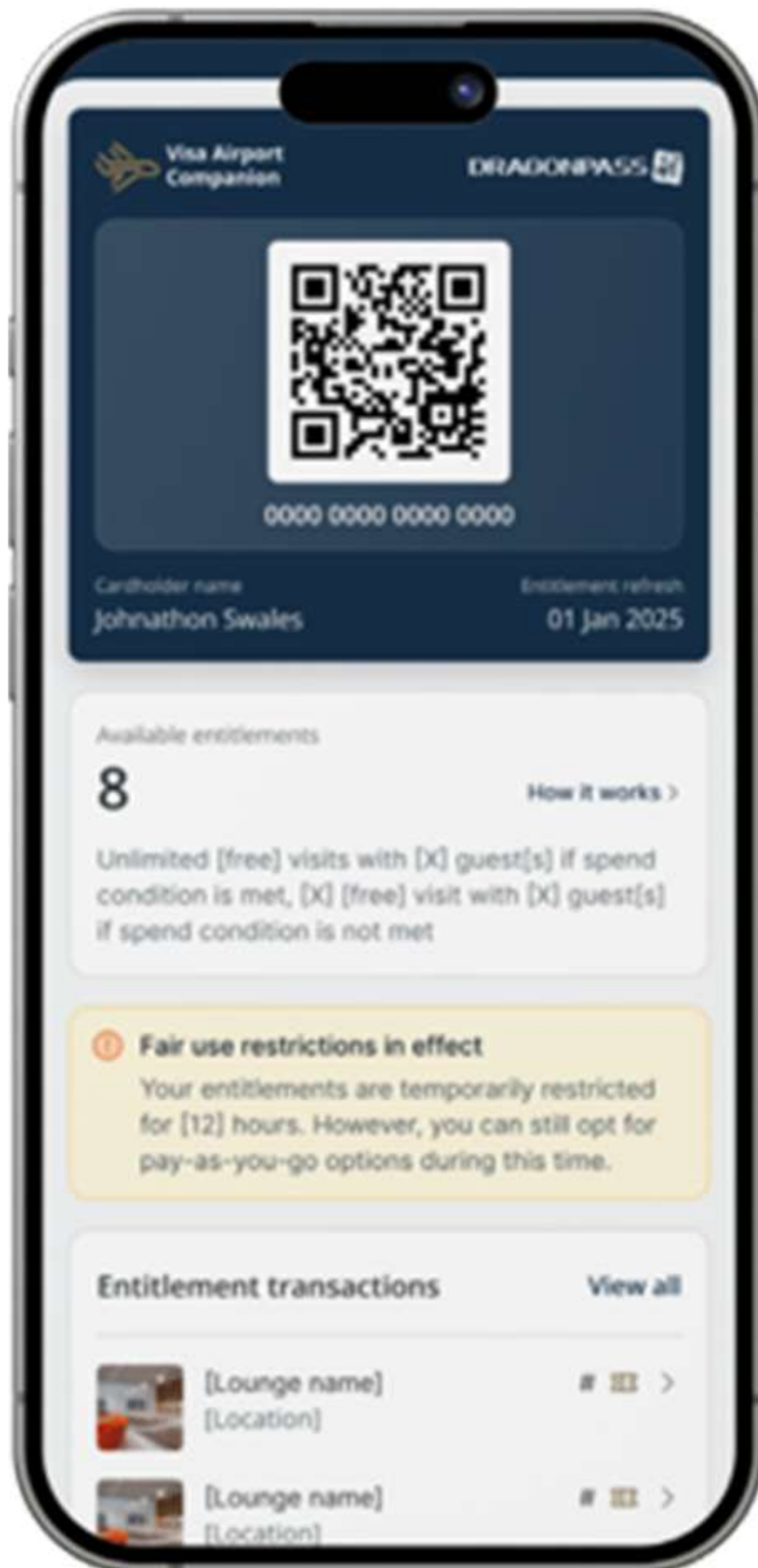
- **Red** – critical, requiring immediate action.
- **Yellow** – important, but not urgent.
- **Green** – good news or confirmations.
- **Gold** – minor notifications.





Step 9: Usage rules.

You can visit up to 3 lounges per day unless the lounge has different rules.





Step 10: Account settings.

On the main page, you can change the language, view your visit history, terms of use, update your phone number, and more.

If you need to change personal details, contact customer support.

