

## **Rules of the Promo “Airport Lounges”**

### **Definitions and their interpretation**

**Airport Lounges** – special service that allows a person to visit business lounges at Airports.

**QR code** – special code that allows to receive the Service.

**Promo** – promotional campaign “Airports Lounges”.

**Bank** – legal entity which, based on the respective banking license, has the exclusive right to provide banking services in the relevant territory of Ukraine, Georgia or the Republic of Azerbaijan, Republic of Belarus, Republic of Tajikistan, Republic of Uzbekistan, Republic of Armenia, the Republic of Kazakhstan, the Republic of Moldova, The Kyrgyz Republic, the Republic of Albania, Bosnia and Herzegovina, the Republic of Kosovo, the Republic of North Macedonia, Montenegro or the Republic of Serbia.

**Program** – special program of the Partner that allows to receive Airport Lounges free of charge if the specific turnover criteria, established by Bank, is met.

**Verification device** – special device at the Airport, that allows to read the QR code.

**Customer** – Visa International Service Association, located in the USA, CA 94404 – 2775, Foster City, Metro Center Boulevard, 900.

**Cards** – payment cards Visa Platinum, Visa Signature, Visa Platinum Business, Visa Signature Business and Visa Infinite issued by the Bank.

**Messenger** – mobile application for prompt messaging and video, including Viber, Telegram.

**Organizer** – “INFOCUS” LLC, identification code of the legal entity: 36563986, located in 1 A Sportyvna sq, Kyiv, 01023, Ukraine.

**Partner** – “DRAGONPASS” Company Limited, identification code of the legal entity: 08643888, located in 173a Ashley Road, Hale, Altrincham, Cheshire, WA15 9SD.

**Service** – digital membership in the Partner’s Program.

**Rules** – these rules of the Campaign.

**Promotion Period** – period from 00:00:01 of 01.10.2024 to 23:59:59 of 31.12.2025.

**Participant of the Promo** – Cardholders, entitled to take part in the Promo according to these Rules.

**Chatbot** – chatbot “Visa Concierge”, located at [https://mssg.me/concierge\\_\\_service](https://mssg.me/concierge__service), and contained in Messengers.

### **1. Procedure for participation in the Promotion**

**1.1.** To participate in the Promo, a person shall perform the following actions during the Promotion Period:

- 1.1.1. to be a valid Cardholder;
- 1.1.2. to register himself/herself or be registered in the Chatbot according to the internal registration mechanics contained in the Chatbot;
- 1.1.3. to open the Chatbot, go to the “Visa Travel” menu and click “Airport Lounges”;
- 1.1.4. to read these Rules;
- 1.1.5. to check the availability of the Service and select the country and Airport;
- 1.1.6. to click the button “get a QR code”;
- 1.1.7. to provide the first and last surname (according to the international passport), Card details (number, validity/expiration date, country where issued).

1.2. In case of successful completion of the actions specified in clauses 1.1.1.-1.1.7. hereof, the person becomes a Participant of the Promo and receives a file with QR code in the Chatbot.

1.3. These Rules are the main document in the official relationship between the Participant of the Promotion and the Organizer/Customer/Partner. Acceptance of the provisions of these Rules is carried out by sequentially performing the actions specified in clauses 1.1.1.-1.1.7. of these Rules.

1.4. Acceptance is carried out voluntarily and constitutes the conclusion of a written agreement on the terms of these Rules.

1.5. Partial acceptance of the Rules is not allowed.

## **2. Features of using a QR code**

2.1. Participant of the Promotion may receive the QR code once at any date during the Promotion Period. The QR code is valid for 24 hours from the moment of receipt.

2.2. QR code may be used exclusively by the Participant of the Promo for his/her own purposes, not related to business.

2.3. QR code during the Promotion Period will not be transferred, accumulated, added to, or subject to monetary or other compensation.

2.4. The QR code does not guarantee access to business lounges and requires additional verification of compliance with the Campaign conditions.

2.5. Turnover limit is established by each Bank separately. Participant of the Promotion shall specify such Turnover limit at the Bank, which issued the Card. If such a Turnover limit is not met, then the Participant of the Promotion shall pay for the Airport Lounges on a general basis.

## **3. Responsibility of the Parties**

3.1. The Participant of the Promotion bears the responsibility provided for by current legislation of Ukraine for the accuracy of the data provided and the right to use the Card.

3.2. Payment of taxes, fees and obligatory payments is carried out by the person to whom the corresponding obligation is assigned by the provisions of the current legislation.

3.3. The Customer/Partner/Organizer is not responsible for the inability of the Participant of the Promotion to use the QR code for reasons beyond their control, including, but not limited to, the breakdown of the Verification device, cancellation, transfer or delay of the flight, changes in the operation of the Airport, violation of provisions of the current legislation, lack of turnover etc.

## **4. Processing of personal data**

**4.1.** As part of the Promotion, the Participant of the Promotion, under the agreement concluded under the terms of these Rules, which is a separate basis for the processing of his/her personal data, provides the Organizer and the Partner with the following personal data: first and last surname (according to the international passport), Card details (number, validity/expiration date, country where issued). These data processing rules are part of the data processing rules contained in the Chatbot.

**4.2.** The personal data specified in clause 4.1 is processed during the Promotion Period to exercise the Participant's right to participate in the Promotion. Such personal data will be collected, processed, transferred (to foreign servers of the Organizer and the Partner) for the purpose of fulfilling the terms of these Rules. The Organizer is the owner of such personal data, and the Partner is a processor. The Partner has its own policy for personal data processing, but in any case, such data cannot be processed contrary to these Rules. The Participant of the Promotion can familiarize himself/herself with the Partner's personal data processing policy at the following web link: <https://dragonpassgo.com/content/privacy-policy>.

**4.3.** By performing the actions specified in clause 1.1. of the Rules, the Participant of the Promotion consents to the specified procedure for processing his/her personal data and confirms that he/she is familiar with all the rights that are given to him/her by current legislation.

## **5. Miscellaneous**

**5.1.** The Organizer has the right to involve third parties to fulfill obligations under this Promotion.

**5.2.** In case of the ambiguous interpretation of these Rules, any controversial issues and/or issues not regulated by the Rules, the Organizer/Customer of the Promotion reserves the right to make a final decision in such issues. This decision of the Organizer/Customer of the Promotion is final and cannot be appealed.

**5.3.** The Promotion Period may be changed, or the Promotion may be terminated early by mutual agreement of the Customer and the Organizer. Changing the Promotion Period or its early termination is possible if they are published in the Chatbot.

**5.4.** These Rules and amendments to them are posted for review in the Chatbot.

**5.5.** The Bank/Customer/Organizer/Partner does not limit Cardholders in the ability to transfer to a third party and use the Services by such third party (if such an opportunity is provided by the Bank), but the Cardholder must be one of the persons receiving the Service - otherwise such third party and/or the Cardholder may be limited.

**5.6.** The Organizer reserves the right to make changes to the current Rules during the Promotion Period.